

# ResidentPay™ and ResidentPortal™

ONLINE RENT PAYMENT WITH MARKETING WEBSITE TEMPLATES

## PRE-BUILT AND CUSTOMIZABLE WEB TEMPLATES LET RESIDENTS PAY ONLINE AND MORE

If your on-site managers are fed up with collecting and recording rent payments, or if your residents have been complaining they can't pay rent online, **ResidentPay™** offers a simple and affordable solution.

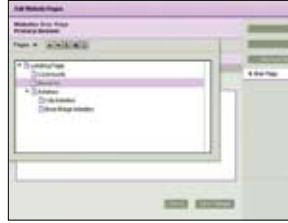
**ResidentPortal™** Web Site Designs put your apartment community's image at the top. The ResidentPortal™ Design Library includes an extensive variety of designs to match the specific style of your apartment community.

ResidentPortal™ provides a series of tools that will make managers, residents, and potential residents' lives much easier.



## ResidentPay™

With ResidentPay™, residents pay rent online by credit card or electronic check—right from your community website.



Resident website editor makes managing your website simple

Best of all, with online rent payment by ResidentPay™, you can pass a “rent payment convenience fee” to your residents and cover the costs of providing online rent payment.

### Credit Card Processing

Have your residents been requesting the option of paying rent online by credit card? Odds are they have. ResidentPay™ allows you to begin collecting rent online in as little as 7 - 14 days, with all major credit cards.

### Electronic Check (ACH)

ResidentPay™ allows you to begin collecting rent by electronic check (ACH) in as little as 7 - 14 days (Pending underwriting approval). Paying rent by electronic check is as easy as credit card, but, instead of entering credit card numbers and expiration dates, residents enter their bank routing and account numbers from personal checks.

### Transaction Fee Options

With ResidentPay™, you decide whether to charge residents a “rent payment convenience fee,” or to offer the convenience of online rent payment at no cost.

### Administrative Tools

Several administrative tools are available for managing and monitoring the flow of electronic payments with ResidentPay™.

### Auto Debit

With ResidentPay™, residents can not only make one-time payments, but they can also schedule recurring payments to be made each month until the recurring payment is canceled. Recurring payments are more convenient for residents and make rent collection much easier for managers.

### Web Site Integration

You can easily plug ResidentPay™ into your current web site. After we activate your merchant account, we will provide you easy instructions to get you up and running in minutes. If you don't want ResidentPay™ to plug into your current website, or if you don't have a website, ResidentPay™ will provide you a place to send residents to pay rent online.

### Software Integration

Several administrative tools are available for managing and monitoring the flow of electronic payments with ResidentPay™. If you use a property management software application other than ResidentWorks™, you can download all payment data during a particular period into a Microsoft Excel™ spreadsheet for inclusion into your current management software application.

## ResidentPortal™

With ResidentPortal™, collect rent, receive applications, process work orders, communicate with residents – all through your community web site. ResidentPortal™ includes powerful leasing tools that integrate with AMSI property management software.

### Online Rent Payment

ResidentPay™ Online Payment System allows managers to collect rent by credit card and electronic check, right from their community web sites. ResidentPay™ is easy to use and through its integration with AMSI, residents can view their balance, pay rent and the resident record is automatically updated in eSite.

### Maintenance Requests

Research indicates that the processing of apartment maintenance requests is the single biggest hassle that property managers deal with on a daily basis. Most management companies deal with this problem by using office staff to record resident phone calls or walk-ins. Such outdated methods waste valuable time of office administrators. Again through integration with AMSI, workflow efficiency for your site staff is significantly improved. Resident Portal pushes the work order to eService for access and assignment by site staff.

### Utility Connections

ResidentPortal™ allows your new residents to connect utilities and subscription services all in one easy process. Your residents can change the following:

- Telephone
- Long Distance
- Gas
- Electricity
- Newspapers
- Magazines
- U.S. Postal Service Address
- And more

### Resident Communications

With Resident Portal you can implement on-line community newsletters, make important announcements to residents and promote community events. Using pre-defined templates and an intuitive interface, within minutes a non-technical user can easily set-up a web portal to allow your residents to conveniently interact with you.

CONTACT AMSI TODAY

**1-800-851-1115**

OR VISIT US AT [WWW.AMSI.COM](http://WWW.AMSI.COM)

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